

Company Quality Policy Statement

Dent Steel Services is engaged in the business of Steel Stockholding and this policy applies to all of our divisions throughout the organisation.

The purpose of this policy is to confirm our commitment to meeting the quality standards expected by our customers in the delivery of the products and/or services that we supply to them.

Our quality system is based on the requirements of ISO 9001:2008

Our quality objectives are to:

- a) Use the Quality Management System as a tool in achieving best practice outcomes across the organisation;
- b) Ensure continuous improvement.

To implement this policy we shall focus on the needs of our business with particular reference to consistently meeting our customers' requirements and statutory obligations. Our quality management system will provide mechanisms for detecting system shortfalls and for stimulating process improvements.

Dent Steel Services will adopt procedures and disciplines to ensure that:

- a) The system is effectively implemented by undertaking relevant skills training and conducting appropriate quality awareness training;
- b) Responsibilities for quality are established by communicating these responsibilities clearly to all employees;
- c) The policy and procedures continue to be appropriate by initiating regular reviews to check its effectiveness and ongoing relevance , and
- d) The company regularly review the needs and expectations of our customers and initiate continuous improvement activities to meet these expectations.



(Signature)

T Dent

Managing Director

Dent Steel Services (Yorkshire) Ltd

Suppliers of Strength